

# **Oracle Banking Digital Experience**

**Personal Finance Management User Manual  
Release 17.2.0.0.0**

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Personal Finance Management User Manual

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# 1. Preface

## 1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

## 1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

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## 1.4 Structure

This manual is organized into the following categories:

*Preface* gives information on the intended audience. It also describes the overall structure of the User Manual.

*Introduction* provides brief information on the overall functionality covered in the User Manual.

The subsequent chapters provide information on transactions covered in the User Manual.

Each transaction is explained in the following manner:

- Introduction to the transaction
- Screenshots of the transaction
- The images of screens used in this user manual are for illustrative purpose only, to provide improved understanding of the functionality; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.
- Procedure containing steps to complete the transaction- The mandatory and conditional fields of the transaction are explained in the procedure.

If a transaction contains multiple procedures, each procedure is explained. If some functionality is present in many transactions, this functionality is explained separately.

## 1.5 Related Information Sources

For more information on Oracle Banking Digital Experience Release 17.2.0.0.0, refer to the following documents:

- Oracle Banking Digital Experience Licensing Guide
- Oracle Banking Digital Experience Installation Manuals

## 2. Personal Finance Management

The personal finance management module enables customers to take control of their money by providing them with a financial overview of all their holdings with the bank. With the help of the personal finance management tools, the customer is able to plan finances and track expenditure.

This module comprises of multiple tools, all of which are described in this document.

### Features Supported In Application

The Personal Finance Management module supports the following features:

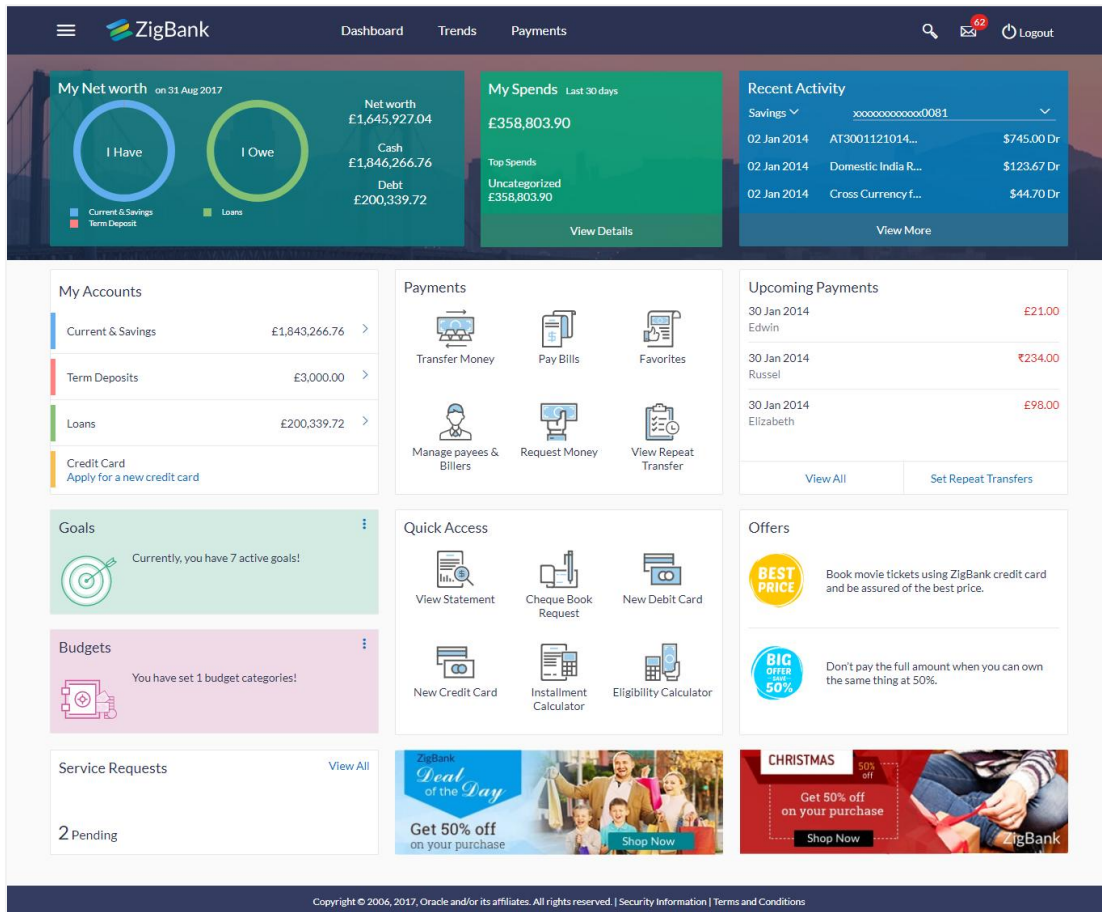
- Personal Finance Management Dashboard
- Spending Analysis
- My Goals
- Closed Goals
- Goal Calculator
- Budget

### Pre-requisites

- Transaction access is provided to retail user.
- Accounts are maintained in the host system under a party ID mapped to the user.

## 2.1 Personal Finance Management Overview

The retail dashboard displays an overview of My spends, Goals and Budgets of the user. By default it displays user's spends for last 30 days and the category name with expenditure amount is displayed, where spend has been maximum. There is a widget for Goals which shows the number of active goals with an option to create new goal or manage existing ones. Another widget is placed for showing active budget categories with option to create new budget or manage existing ones.



## Dashboard Overview

Trends dashboard shows widgets of PFM viz. My Spends, Budgets and Goals. They give a brief snapshot of the current financial whereabouts of user with the bank.


### My Spends

This section displays the spending analysis of the customer. The spending patterns of the user are in the form of a donut chart. The details displayed in the chart will be based on the category wise expenditure in all savings accounts mapped to the user. The user can also view a period wise spend analysis.

This displays the total amount expenditure incurred during a period of last 30 days. It also displays the highest expenditure that has been incurred for that period. Click the View Details link to open the **My Spends** transaction screen. This screen displays the records of all transactions made in the customer's accounts. The category that each transaction comes under is displayed against the transaction record.


### Goals

This section displays the count of all the active goals that are created by the user.

Clicking the  **More Options** icon, user gets to modify the existing goals. It opens the My Goals screen from which the customer can view, modify, contribute to a goal or even redeem a goal. The user can also create a new goal from **More Options**.

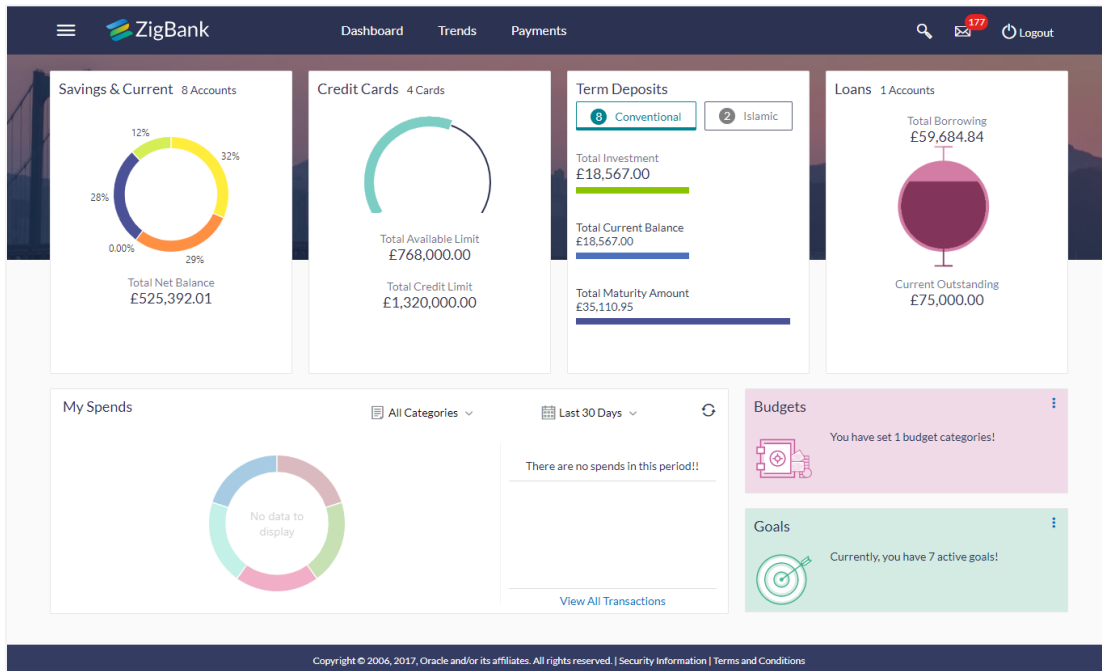
### Budgets

This section displays the count of categories against which budgets are created by the user.

You can also modify and create new budget by clicking  icon.

- 
1. In the **Dashboard**, go to **Trends** menu. The **Trends** screen appears.

## Trends




### My Spends

This section displays the spending analysis of the customer in the form of a donut chart. The customer can customize the way the spending analysis is displayed on the basis of the following filters:

- Filter 1: This option enables the user to view the spending analysis based on categories.
- Filter 2: Periodic search options available to the user. User can view the spending patterns of the current month, last 30 days, last 60 days or last 90 days.

The graph displays the percentage wise amount spent in each category in the chart. By default the graph displays the current month and all spend categories where expenses were incurred during that period.


Click a particular category on the graph to view details i.e. sub categories of that category. The amount spent in each category is displayed along with the percentage comprising of that sub category. Click  to refresh the graph.

The total amount of expenditure incurred during the period that is being viewed is displayed along with the two categories in which highest expenditure has been incurred for that period.

The **View All Transactions** option is provided so that the customer can view the transaction records comprising of the spending analysis. Clicking this option opens the **My Spends** transaction screen. This screen displays the records of all transactions made in the customer's accounts. The category that each transaction comes under is displayed against the transaction record.




## Budgets

This section displays the count of all the budgets created by the user. You can view, and create new budget by clicking  icon.

By using the **Create Budget** option you can create a new budget. Clicking this link takes you to the **My Budgets** screen.

## Goals

This section displays count of all the active goals that are created by the user.

Clicking on the  icon, available on the goal card, opens the **Create Goal** and **Manage Goals** screen from which the customer can view, modify, contribute to a goal or even redeem a goal.

## 2.2 Goal Calculator – Pre-Login

The goal calculator option present on the pre-login screen or portal page of the application enables the prospect user and visitors to access the goal calculator.

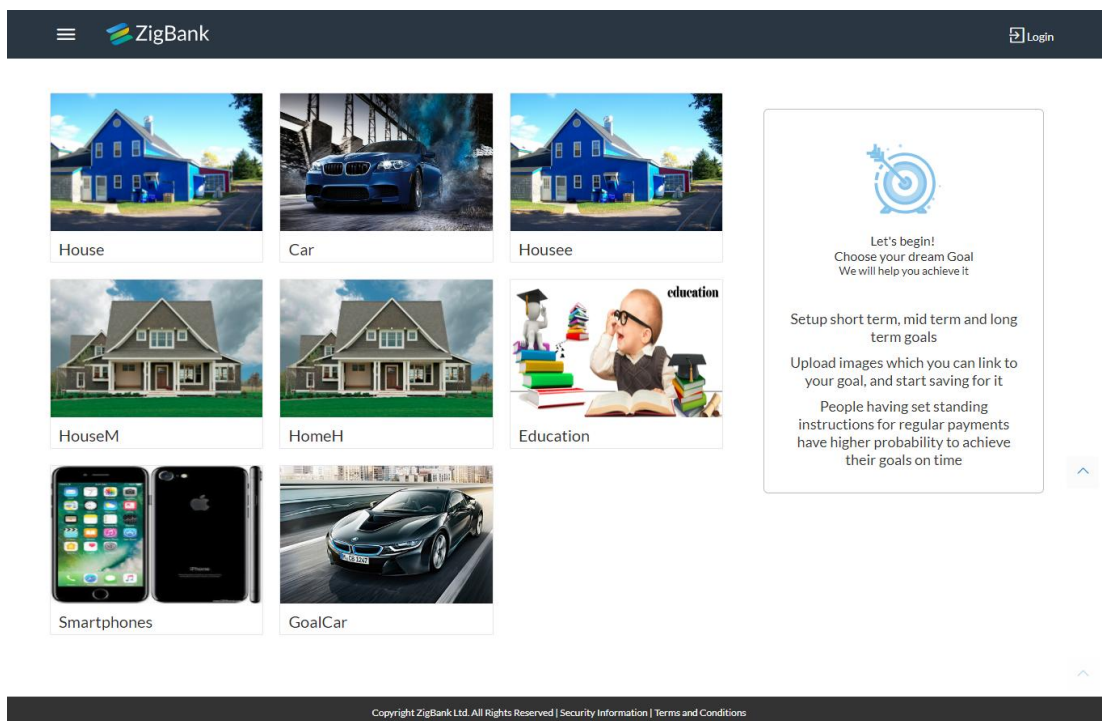
This option allows the user to identify the amount of savings that has to be done to achieve a certain goal. This feature, hence, enables the user to figure out the feasibility of creating a goal based on the regular contribution amount for a defined period.

The user needs to enter the goal details along with his targeted amount. The outcome will be based on values entered by user.

### How to reach here:

Portal Page > Achieve Your Dream with Us > Proceed

### Goal Category



### Field Description

Field Name	Description
<b>Goal Category Card</b>	Category card allowing the user to create a goal from the available list. E.g. Shopping, Education, Vacation etc.

### To create a goal

1. Click the particular goal category card. The **Goal Calculator – Enter Goal Amount** screen appears.  
OR  
Click **Cancel** to cancel the transaction.

### Enter Goal Amount

### Field Description

Field Name	Description
Enter Goal Amount	The target amount to be saved for goal.

2. In the **Enter Goal Amount** field, enter the target amount.
3. Click **Proceed**. The **Goal Calculator** screen appears.  
OR  
Click **Cancel** to cancel the transaction.

## Goal Calculator

### Field Description

Field Name	Description
<b>Your Goal Amount</b>	The targeted amount of your goal.
<b>Have you already saved something for it?</b>	The amount user has saved already for the goal or willing to add some amount towards achievement to begin with.
<b>The Remaining Amount</b>	The amount left after deduction of saved amount.
<b>In how much time do you want to achieve this Goal? Years, Months</b>	This is the tenure of user's goal, i.e. when it has to be achieved.
<b>How frequently do you plan to set aside money for this Goal?</b>	The frequency of the regular contributions. The options are <ul style="list-style-type: none"> <li>• Quarterly</li> <li>• Monthly</li> <li>• Weekly</li> </ul>

4. In the **Have you already saved something for it?** field; enter the amount which you have already saved for the goal.
5. From the **In how much time do you want to achieve this Goal?** list, select the appropriate years and months i.e. time frame user plans to achieve his goal.

In the **How frequently do you plan to set aside money for this Goal?** field, select the appropriate option.

The screen section displaying Your Monthly Contribution based on the data entered and graph displaying your contribution and bank's contribution appears.

The screen displays a bar chart showing **How are we helping you achieve it?** This displays the amount paid by user and the interest component provided by Bank and hence the total savings percentage.

6. Click **Set your goal Now!** to create the goal. The user is directed to the **Login Page** of the application.  
OR  
Click **Cancel** to abort the goal creation process.

### 3. Spending Analysis

The Spend Analysis tool helps the user by providing an insight on the pattern or areas of expenditures. It can then help users to make better and informed spending decisions.

Using this option, users can view and analyze their spending. The spending analysis is displayed in the form of a donut chart on the Trends dashboard.

The system defines categories and sub categories to which transactions are assigned. The categories or sub categories are assigned to the transactions based on rules defined by the system. The user shall be able to re-categorize the assignment of transactions to any categories or sub categories of his choice. The user can also split a transaction he has done into two or more sub transactions.

In addition to the existing default categories and sub categories (created by the bank), users can also create new categories and subcategories. They can create new categories from the **My Spends** screen as well as by clicking the **Manage My Categories** link.

While creating a new category, the system verifies that the category being created does not already exist for the customer. In case of sub category creation, the system shall check that a sub category with the same name does not exist under the same parent category. It is however possible to have duplicate sub categories across categories for the same customer. Hence, it shall not be possible to create duplicate categories nor to have duplicate sub categories within a single category for a customer.

#### **Pre-requisite:**

User must have used the account to pay directly to the service provider or merchant online or through the use of ATM/Debit cards. If the account has been used to withdraw cash and then a transaction is made, it will not get captured in the spend analysis automatically. However user can always come back and edit those transactions and categorize them accordingly.

#### **How to reach here:**

*Dashboard > My Spends Widget > View Details > My Spends*

*OR*

*Dashboard > Toggle Menu > PFM > Spend >View Transactions/ Manage Categories > My Spends*

## My Spends

**My Spends**

Refine Your Results

Date	Category & Sub Category	Transaction	Amount	Action
01 Jan 2014	Uncategorized	Payments and Collections Transaction code xxxxxxxxxxxxxxxx0034	\$100.00	<input type="checkbox"/> <input type="checkbox"/>
01 Jan 2014	Uncategorized	AT30007951276 NEW DEPOSIT xxxxxxxxxxxxxxxx0058	£900.00	<input type="checkbox"/> <input type="checkbox"/>
01 Jan 2014	Uncategorized	AT30007950604 NEW DEPOSIT xxxxxxxxxxxxxxxx0028	£700.00	<input type="checkbox"/> <input type="checkbox"/>
01 Jan 2014	Uncategorized	AT30007950502 NEW DEPOSIT xxxxxxxxxxxxxxxx0058	£100.00	<input type="checkbox"/> <input type="checkbox"/>
01 Jan 2014	Uncategorized	AT30007950513 NEW DEPOSIT xxxxxxxxxxxxxxxx0029	£100.00	<input type="checkbox"/> <input type="checkbox"/>
01 Jan 2014	Uncategorized	AT30007950477 NEW DEPOSIT xxxxxxxxxxxxxxxx0058	£100.00	<input type="checkbox"/> <input type="checkbox"/>
01 Jan 2014	Uncategorized	AT30007950488 NEW DEPOSIT xxxxxxxxxxxxxxxx0029	£100.00	<input type="checkbox"/> <input type="checkbox"/>
01 Jan 2014	Uncategorized	AT30007950466 NEW DEPOSIT xxxxxxxxxxxxxxxx0058	£100.00	<input type="checkbox"/> <input type="checkbox"/>
01 Jan 2014	Uncategorized	AT30007950353 NEW DEPOSIT xxxxxxxxxxxxxxxx0029	£5,000.00	<input type="checkbox"/> <input type="checkbox"/>
01 Jan 2014	Uncategorized	AT30007950375 NEW DEPOSIT xxxxxxxxxxxxxxxx0058	£5,000.00	<input type="checkbox"/> <input type="checkbox"/>

Page 1 of 61 (1-10 of 606 Items) |  < 1 2 3 4 5 - 61 > ✕

[Back to dashboard](#)

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### Field Description

Field Name	Description
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#### Refine Your Results

**Category and Sub Category** It shall be possible to filter the spend records based on categories and sub categories. Click a category to see the mapped sub categories. E.g. Vehicle - Car, Bikes

**Account No** The facility to filter the spend records based on the account from which the transactions were performed.  
The account numbers of all current and savings account belonging to the customer will be available for selection.




**Period** The filter criteria to view the spending analysis based on period.  
You can view the spending analysis up to the past 90 days.

#### Records

**Date** The date on which the transaction was performed.

Field Name	Description
<b>Category and Sub Category</b>	The category or sub category to which the transaction is assigned.
<b>Transaction</b>	The transaction as defined in the system along with the account number of the account from which the transaction was performed.
<b>Amount</b>	The transaction amount with currency.
<b>Action</b>	Allows you to re-categorize and split transactions.

**To view the spending analysis:**

1. Click the Category & Sub Category filter, and select the particular category/ sub category to search the record.  
OR  
Click Account filter to search the spend records based on account numbers.  
OR  
Click Period filter to search the spend records based on the period.  
OR  
Click  to clear the search filters.
2. Click  to re-categorize the transaction or and in case relevant category/sub category not available, one can re-categorize by creating new category/sub category.  
OR  
Click  to split the transactions.  
OR  
Click **Manage My Categories** to add or edit the categories.  
OR  
Click the **Back to Dashboard** link to navigate to the dashboard.




### 3.1 My Spends – Re-categorize Transaction

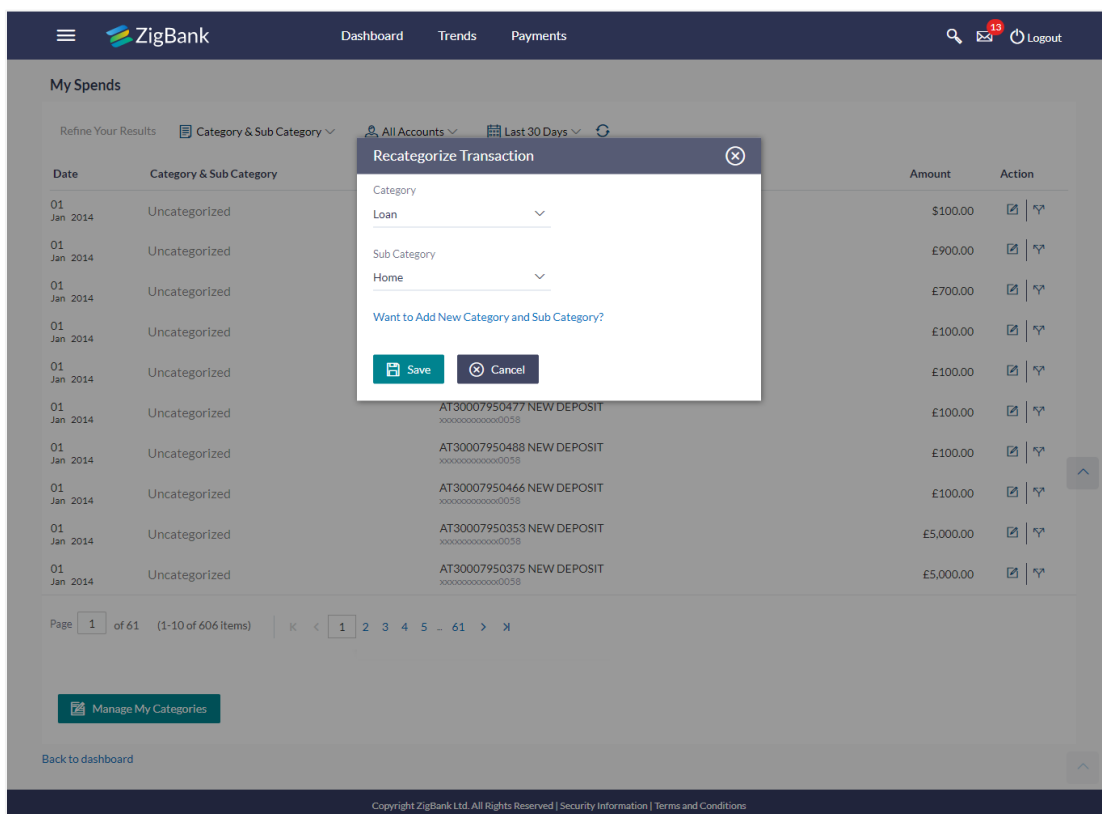
This option allows the business user to re-categorize a transaction into a different category. The user can modify a category/ sub category or add a category/ subcategory.

Changes made to categories and sub categories shall be done at customer level. Once a category or sub category has been updated, the change shall be visible to the user. Category editing is possible for user created categories only.

#### To re-categorize a transaction:

1. In the My Spends screen, click , against the transaction which you want to re-categorize. The Re-categorize Transaction screen is displayed.

#### Re-categorize Transaction



#### Field Description

Field Name	Description
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<b>Category</b>	The category maintained by the bank and those created by user to which the transaction is assigned.
-----------------	---


<b>Sub Category</b>	The sub category maintained by bank and those created by user, to which the transaction is assigned
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2. From the Category and Sub Category list, select the appropriate option.
3. Click Save to re-categorize.  
OR  
Click **Cancel** to cancel the re-categorization process.  
OR  
Click the **Want to Add New Category and Sub Category?** link if you want to add a new category and sub-category.

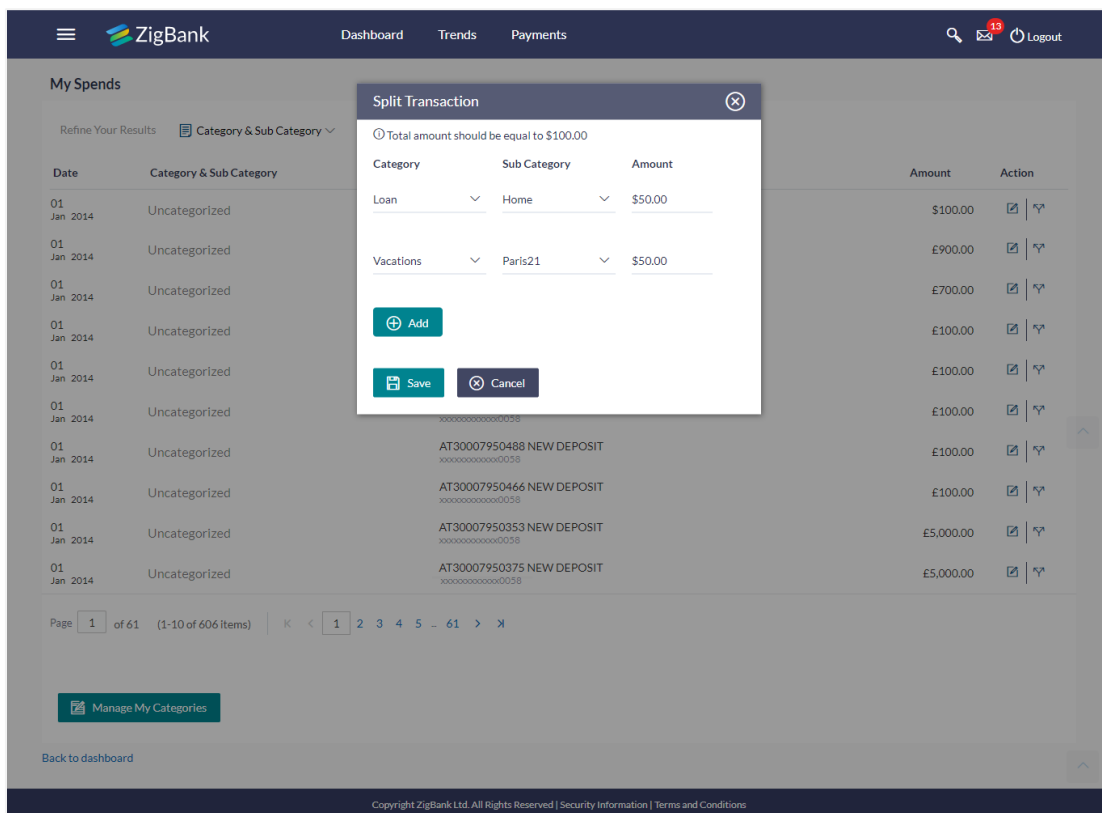
### 3.2 My Spends – Split Transaction

This option allows the user to split a transaction of any expenditure into different categories and sub-categories. If a user incurs an expenditure of a certain amount in a store and later wishes to split it into different categories / sub-categories, he can do so by using this option. A transaction can be split into any number of categories/ sub-categories. The sum of values of all the split categories/ sub-categories transactions should be equal to the main transaction amount. A transaction can be split into categories/ sub-categories only once. The split icon is no longer displayed against transactions that have been split.

#### To split a transaction:

1. In the My Spends screen, click , against the transaction which you want to split. The Split Transaction screen is displayed.

#### Split Transaction



The screenshot displays the ZigBank 'My Spends' interface. A 'Split Transaction' modal is open, showing a total amount of \$100.00 to be split into two categories: 'Loan' (\$50.00) and 'Vacations' (\$50.00). The modal includes 'Add', 'Save', and 'Cancel' buttons. The background shows a list of transactions with columns for Date, Category & Sub Category, Amount, and Action.

Date	Category & Sub Category	Amount	Action
01 Jan 2014	Uncategorized	\$100.00	[Icon] [Icon]
01 Jan 2014	Uncategorized	£900.00	[Icon] [Icon]
01 Jan 2014	Uncategorized	£700.00	[Icon] [Icon]
01 Jan 2014	Uncategorized	£100.00	[Icon] [Icon]
01 Jan 2014	Uncategorized	£100.00	[Icon] [Icon]
01 Jan 2014	Uncategorized	£100.00	[Icon] [Icon]
01 Jan 2014	Uncategorized	£100.00	[Icon] [Icon]
01 Jan 2014	AT30007950488 NEW DEPOSIT	£100.00	[Icon] [Icon]
01 Jan 2014	AT30007950466 NEW DEPOSIT	£100.00	[Icon] [Icon]
01 Jan 2014	AT30007950353 NEW DEPOSIT	£5,000.00	[Icon] [Icon]
01 Jan 2014	AT30007950375 NEW DEPOSIT	£5,000.00	[Icon] [Icon]

**Field Description**


<b>Field Name</b>	<b>Description</b>
<b>Category</b>	The category to which the transaction is assigned.
<b>Sub Category</b>	The sub category to which the transaction is assigned.
<b>Amount</b>	The transaction amount with currency.

2. From the Category/ Sub Category list, select the appropriate option.
3. In the **Amount** field, enter the amount for the split categories/subcategories.
4. Click Save to save the split transaction in various category/ sub category.  
OR  
Click Cancel to cancel the process.  
OR  
Click Add to add more category and sub-category for split.
5. The success message of splitting the transaction is displayed on the **My Spends** screen.  
Click the **Back to Dashboard** link to navigate to the dashboard.  
OR  
Click **Manage My Categories** to add or edit the categories.

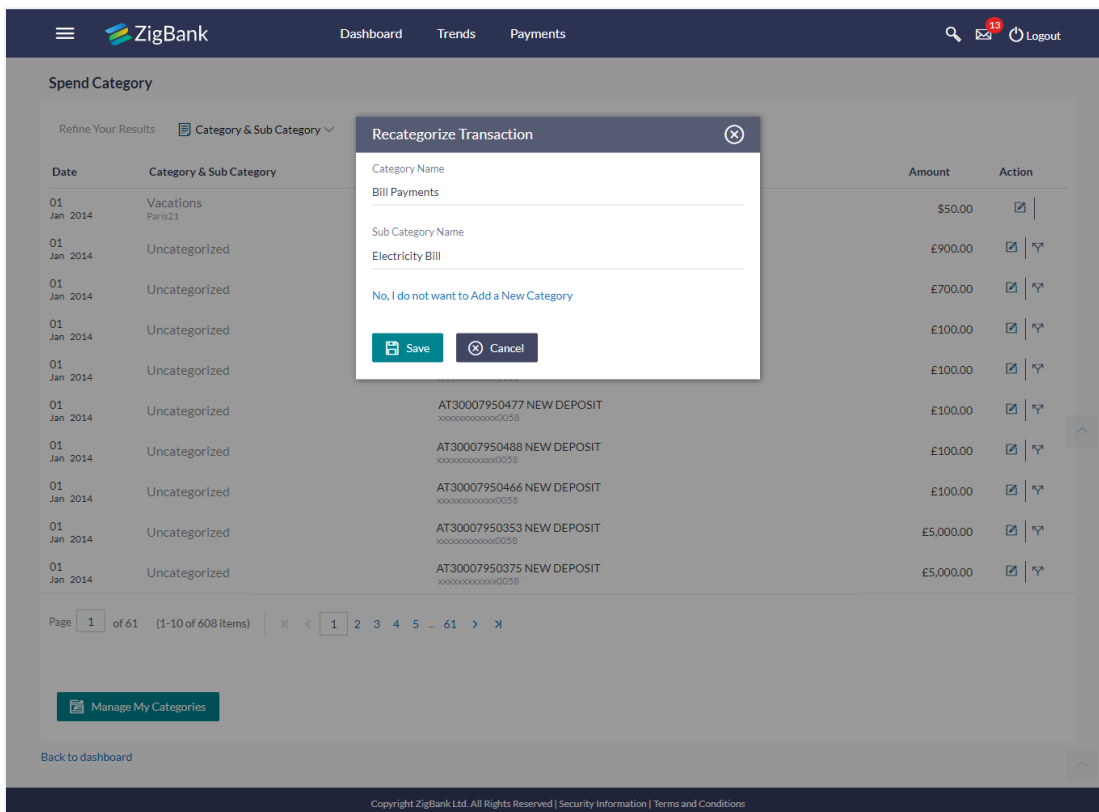
### 3.3 My Spends – Add Category

Using this option, the user can add categories or sub categories under a category and shall be able to re-categorize the system assigned categories in case if he feels the existing categorization is not as per his wish. The user should have the option to modify the system provided category displayed along with each transaction details and re-categorize the category/sub category if needed.

#### To add a category:

1. In the My Spends screen, click the  icon displayed against the transaction. The Recategorize Transaction screen is displayed.
2. Click the **Want to Add New Category and Sub Category?** link. The Add Category screen is displayed.  
OR  
Click Manage My Categories. The My Spend screen is displayed.  
Click Add. The Add Category screen is displayed.

#### Re-categorize Transaction - Add Category



The screenshot displays the ZigBank interface for managing spend categories. A modal window titled "Recategorize Transaction" is open, allowing the user to update a transaction's category. The modal contains two input fields: "Category Name" (filled with "Bill Payments") and "Sub Category Name" (filled with "Electricity Bill"). Below these fields are "Save" and "Cancel" buttons. A link "No, I do not want to Add a New Category" is also present. The background shows a table of transactions with columns for Date, Category & Sub Category, Amount, and Action. The table lists several transactions from January 2014, mostly categorized as "Uncategorized", with amounts ranging from £50.00 to £5,000.00. A "Manage My Categories" button is visible at the bottom of the screen.

**Field Description**

<b>Field Name</b>	<b>Description</b>
<b>Category Name</b>	The name of the new category that is being added.
<b>Sub Category Name</b>	The name of the new sub category that is being created.

3. In the Category Name field, enter the name of the new category.
4. In the Sub Category Name field, enter the name of the new sub category.
5. Click Save to save the newly created category.  
OR  
Click Cancel to cancel the process.  
OR  
Click the **No, I do not want to Add a New Category** link, if you do not want to add a new category. The Re-categorize Transaction screen is displayed.
6. The success message of re-categorization of the transaction is displayed on the screen.  
Click the **Back to Dashboard** link to navigate to the dashboard.  
OR  
Click **Manage My Categories** to add or edit the categories.

### 3.4 Manage My Categories

All the user defined categories appear in the Manage My Categories screen. This screen enables users to view and manage all the categories and sub categories created by them. The user can also modify the categories and add new categories.

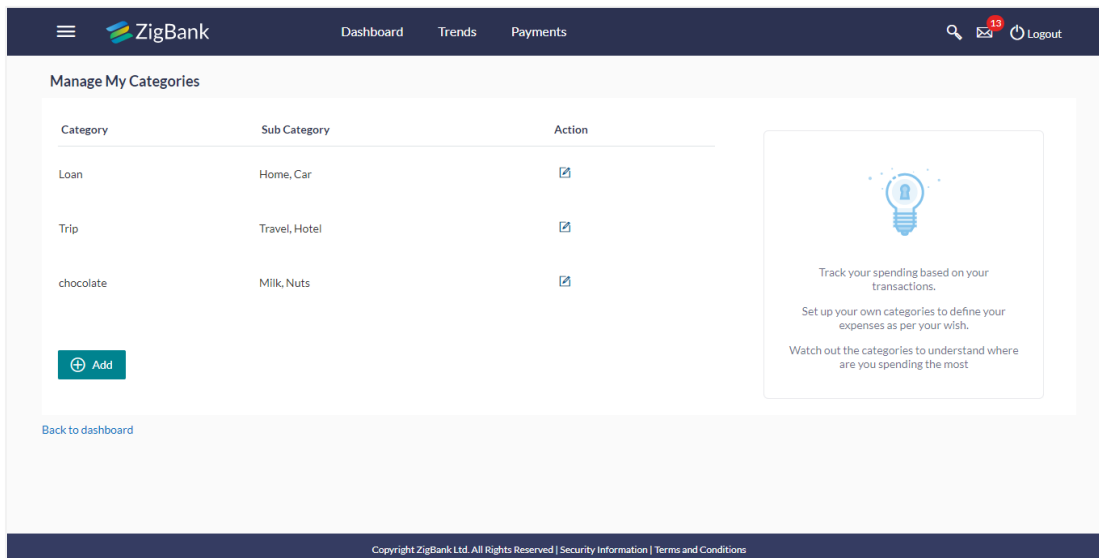
While creating a new category or sub category the system checks that the category being created does not already exist for the user. In case of sub category the system checks that a sub category with the same name does not exist under the same parent category. It is however possible to have duplicate sub categories across categories for the same user.

#### How to reach here:

Dashboard > My Spends Widget > View Details > My Spends > Manage My Categories  
OR


Dashboard > Toggle Menu > PFM > Spend >View Transactions/ Manage Categories > My Spends > Manage My Categories

#### Manage My Categories- View



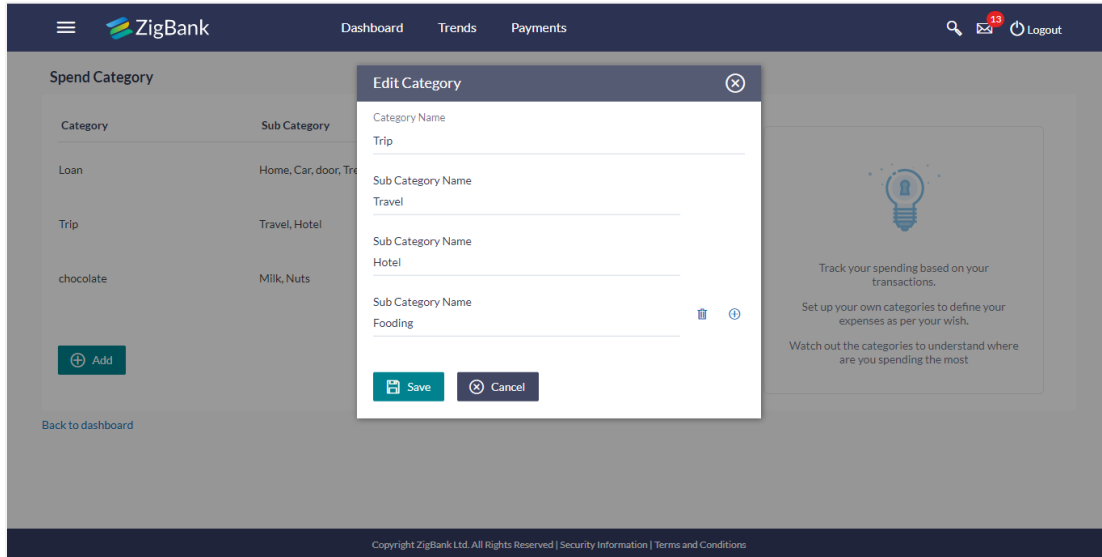
#### Field Description

Field Name	Description
<b>Category</b>	The category as created and assigned by the user for a transaction.
<b>Sub Category</b>	The sub category as created and assigned by the user for a transaction.
<b>Action</b>	Allows you to edit a category and sub category of a transaction.

1. Click  against the record for which you want to edit a category and subcategory. The Edit Category screen is displayed.  
OR

Click Add, if you want to add a new category. The Add Category screen is displayed.  
OR  
Click the **Back to Dashboard** link to navigate to the dashboard.



## Manage My Categories- Edit




## Field Description

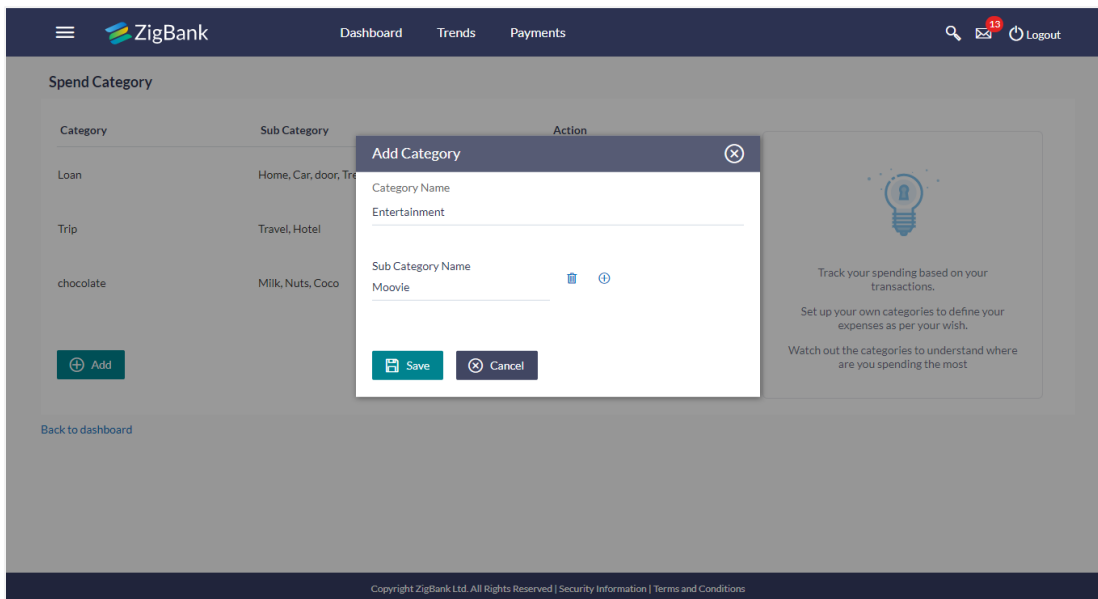
Field Name	Description
<b>Category Name</b>	The name of the category that is being edited.
<b>Sub Category Name</b>	The name of the sub categories that are being edited.

## To edit a category:

- In the Manage My Categories screen, click  against the record for which you want to edit a category and sub category. The Edit Category screen is displayed.
- Edit the required category and sub category.  
OR  
Click  to add more sub categories.
- Click Save to save the changes.  
OR  
Click **Cancel** to cancel the process.
- The success message of updating a category is displayed on the screen. Click the **Back to Dashboard** link to navigate to the dashboard.  
OR  
Click Add to add more categories.

**Note:** You can delete a sub category by clicking  .

### Manage My Categories- Add




### Field Description


Field Name	Description
<b>Category Name</b>	The name of the category that is to be created.
<b>Sub Category Name</b>	The name of the sub category that are to be created.



**To add a category:**

1. In the Manage My Categories screen, Click Add. The Add Category screen is displayed.
2. In the Category Name field, enter the name of the new category.
3. In the Sub Category Name field, enter the name of the new sub category.  
OR  
Click  to add more sub categories.
4. Click **Save** to save the newly created category.  
OR  
Click Cancel to cancel the process.
5. The success message of adding a category is displayed on the screen. Click **Back to Dashboard** link to navigate to the dashboard.  
OR  
Click Add to add more categories.

---

**Note:** You can delete a sub category by clicking .

---

## 4. Budget

A budget enables the user to have a definite control over the expenditure. It is the key, the essential ingredient in taking command of one's money. Setting a budget, and sticking to it long term, can help to cut down a user's expenses thereby enabling him to create wealth.

The Budgeting tool enables a customer to track the progress of budget as well as create, modify or even delete an existing budget. It enables users to set a limit on various spending categories. Over a period of time user can then observe and analyze the status and progress of expenditures against the budgeted value. Users can further set the periodicity of budget, i.e. whether they want it for current month, a period of months or on recurring basis, while the frequency is set as monthly. This can be created for new customized user defined categories as well. Once created, users can adjust the budget as per the spending pattern, thus ensuring maximum savings.

### **Pre-requisite:**

A user must spend only from the bank account online or through the debit /ATM card so that the information is captured under the spend categories. The user needs to create budget against the categories set by bank or else create new categories under the spend module and then set budget against them so that all the transactions are marked categorically and can be viewed against the set budgeted value.

## 4.1 Set Budget

Using this option, the user can set a budget for a particular period with a monthly frequency.. The user is allowed to create a budget for a category. The option to continue with the same budget on a rolling basis is also available. Budget can be set for periodicity as: This month, Recurring or Specific duration.

User can also view, modify and delete his created budgets from the Trends dashboard.

### How to reach here:

*Dashboard > Budgets > More Options > Create Budget > My Budgets > Set your Budget > Set Budget*

OR

*Dashboard > Toggle Menu > PFM > Budgets > My Budgets > Set your Budget > Set Budget*

### Set Budget

### Field Description

#### Field Name

#### Description

**Choose a Category**

Category of the budget that is to be created.

**Set Budget Amount**

The amount you wish to set for your budget.

Field Name	Description
<b>Periodicity</b>	The budget period. The values are: <ul style="list-style-type: none"> <li>• This Month</li> <li>• Recurring</li> <li>• Specific Duration</li> </ul>
<b>Frequency</b>	The frequency of the budget.

**To set a budget:**

1. From the **Choose a Category** list, select the appropriate category.
2. In the Set Budget Amount field, enter the amount for the budget.
3. Click Save. The success message of creating the budget is displayed on the **My Budgets** screen.  
OR  
Click Cancel to cancel the transaction.

**4.1.2 View and Modify Budget**

The user can view and modify all his created budgets from the Trends Dashboard.

**How to reach here:**

*Dashboard > Budgets > More Options > Create Budget/ Manage Budget > My Budgets*  
OR  
*Dashboard > Toggle Menu > PFM > Budgets > My Budgets*

## My Budgets- View

The screenshot displays the 'My Budgets' section of the ZigBank application. At the top, there is a navigation bar with the ZigBank logo, 'Dashboard', 'Trends', and 'Payments' links, along with search, notification, and logout icons. The main content area is titled 'My Budgets' and contains a table of budget categories. Each row in the table includes the category name, the budget set amount, a progress bar indicating 0.00% consumed, and a vertical ellipsis menu icon. To the right of the table is a callout box with a lightbulb icon, titled 'My Budgets', which explains that users can create, view, and modify budgets to control expenses. It also includes a warning to watch for exceeding budgeted amounts and a 'Set your budget' link. A footer at the bottom of the page reads 'Copyright ZigBank Ltd. All Rights Reserved | Security Information | Terms and Conditions'.

Category	Budget Set	Consumed	Action
Vacations	£200.00	0.00%	⋮
House Hold	£200.00	0.00%	⋮
Shopping and Splurges	£5,000.00	0.00%	⋮
Loan	£70,000.00	0.00%	⋮
Trip	£111.00	0.00%	⋮
Travel	£111.00	0.00%	⋮
Essentials	£1,000.00	0.00%	⋮
Essentials	£2,000.00	0.00%	⋮
Travel	£111.00	0.00%	⋮

### Field Description

#### Field Name

#### Description

#### Category

Category of the created budget.


#### Budgeted Amount

The amount you had set for your budget.

#### Progress Bar Chart

The graph displaying the current budget in percentage.

### To modify a budget:

1. In the **My Budgets** screen, select a category for which you want to change budget and click .
2. Click **View/ Modify**. The **View/ Modify Budget** screen is displayed.

## Modify Budget

The screenshot shows the ZigBank 'My Budgets' page. A modal dialog titled 'View/Modify Budget' is open, allowing the user to edit a budget. The modal contains the following fields and options:

- Category Name:** Shopping and Splurges
- Set Budget Amount:** £5,000.00
- Periodicity:**  This Month,  Recurring,  Specific Duration
- Frequency:** Monthly

At the bottom of the modal are 'Save' and 'Cancel' buttons. The background shows a table of budget categories with their respective budget sets and consumption percentages (all at 0.00%).


Category	Budget Set	Consumption
Vacations	£200.00	0.00%
House Hold	£200.00	0.00%
Shopping and Splurges	£5,000.00	0.00%
Loan	£70,000.00	0.00%
Trip	£111.00	0.00%
Travel	£111.00	0.00%
Essentials	£1,000.00	0.00%
Essentials	£2,000.00	0.00%
Travel	£111.00	0.00%

- Edit the required details.
- Click **Save**. The success message of updating the budget is displayed on the **My Budgets** screen.  
OR  
Click **Cancel** to cancel the transaction.

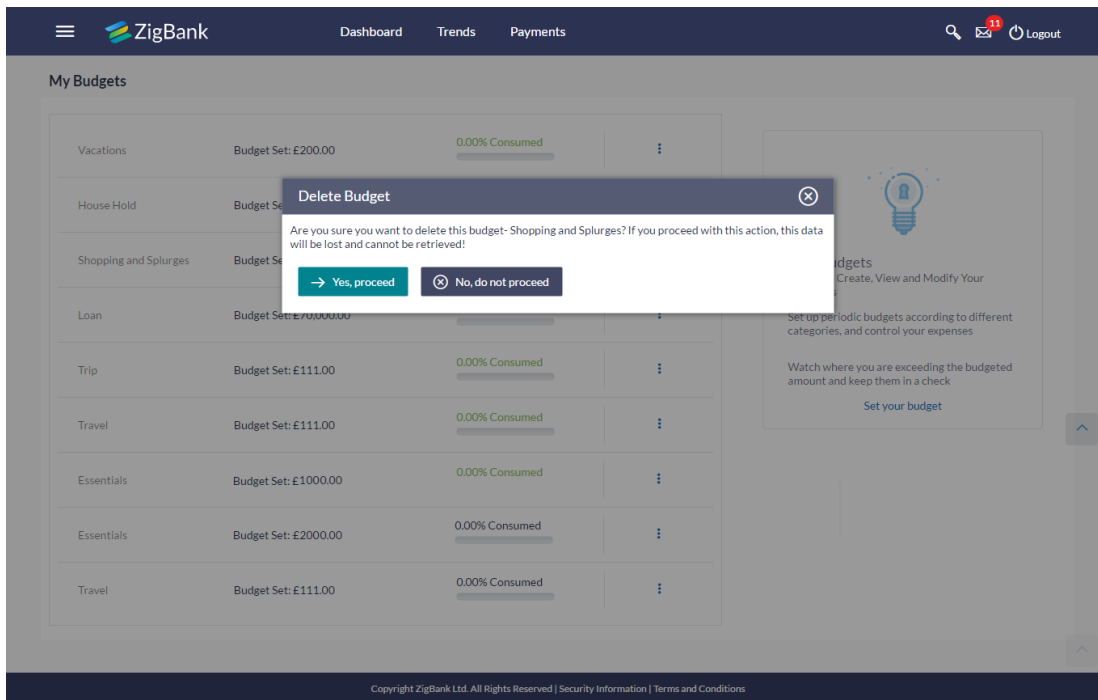
### 4.1.3 Delete Budget

Using this option, a user can delete a budget.

**To delete a budget:**

1. In the **My Budgets** screen, select a budget which you want to edit and click .
2. Click **Delete**. The warning screen asking you to delete the budget is displayed.

#### Delete Budget



3. Click **Yes, proceed** to delete the budget. The success message of deleting the budget is displayed on the **My Budgets** screen.  
OR  
Click **No, do not proceed** to cancel the deletion process.

## 5. Goals

The Goal Setting feature enables the customer to do the following:

- Set goals.
- Modify goals.
- View goals and track the progress of each goal.
- Make ad hoc and regular contribution to a goal.
- Redeem the goal partially or fully.
- Calculate goals to view indicative savings.
- View Closed goals



## 5.1 Create Goal

Using this option the user can create a goal.

The create goal screen comprises of the following sections:

- **Category Selection:** In this section the user can select one of the dream goals from the goal categories displayed as creation cards.
- **Goal Amount:** This section enables the user to enter the goal amount.
- **Goal Details:** In this section the user is able to enter details of the goal such as the funding account number, goal tenure, and maturity instructions. The user can also set standing instructions to credit the goal account, in this section.

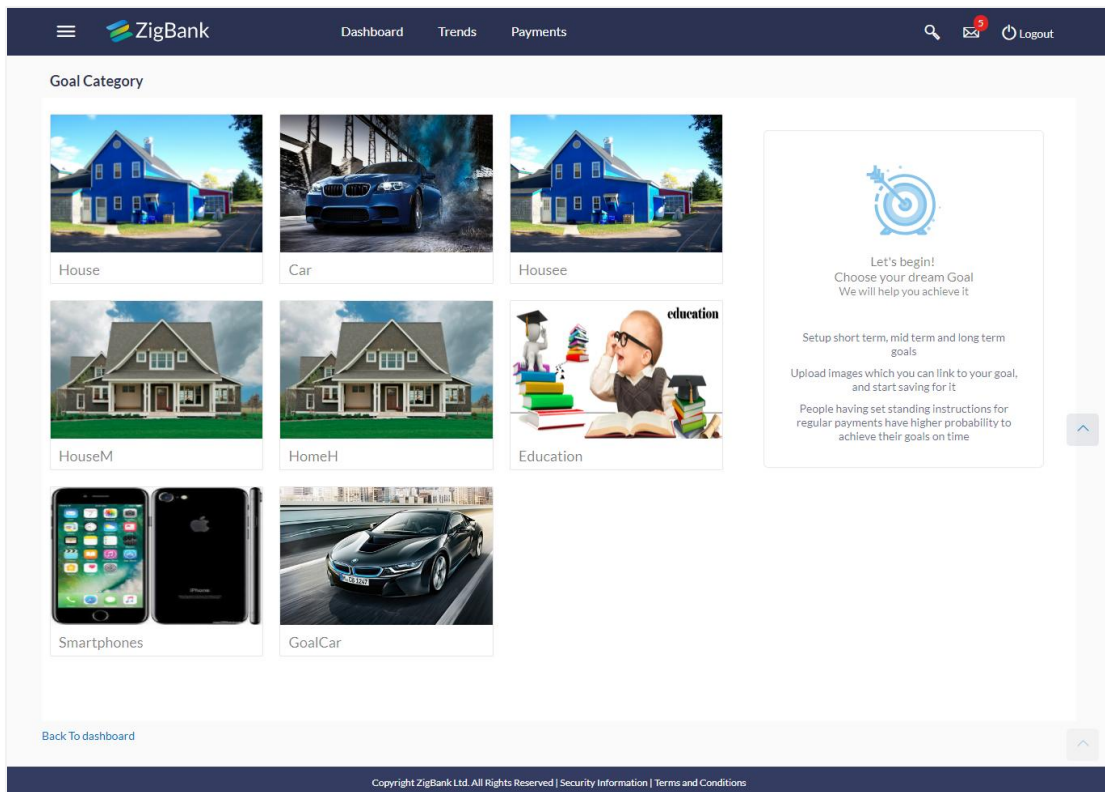
### How to reach here:

*Dashboard > Goals > More Options > Create Goals > Goals Category*  
OR

*Dashboard > Toggle Menu > PFM > Goals > New Goal > Goals Category*  
OR

*Dashboard > Toggle Menu > PFM > Goals > My Goals > Create Goal > Goals Category*

### Goal Category



## Field Description

Field Name	Description
------------	-------------

**Let's begin! Choose your dream Goal we will help you achieve it**

<b>Goal Category Card</b>	Category card enabling the user to create a goal from the available list. E.g. House, Car, Vacation etc.
---------------------------	--

## To create a goal

1. Click the particular goal category card. The **Set Goal Amount** screen is displayed.  
OR  
Click the **Back to Dashboard** link to navigate to the dashboard.

## Set Goal Amount

## Field Description

Field Name	Description
------------	-------------

## Set Goal Amount

<b>Enter Goal Amount</b>	The target amount to be saved for goal.
--------------------------	---

2. In the **Enter Goal Amount** field, enter the target amount.
3. Click **Proceed**. The **Create Goal** screen is displayed.  
OR  
Click **Cancel** to cancel the transaction.  
OR  
Click the **Back to Dashboard** link to navigate to the dashboard.

## Create Goal - Goal Details

☰
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Create Goal
Vacation

**Name your Goal**  
Switzerland Tour

---

**What is your Goal Amount?**  
£10,000.00

Amount should be between £500.00 & £10,000,000.00

**Have you already saved something for it?**  
£500.00

Amount should be between £500.00 & £9,999.00

**Account number for initial contribution**  
xxxxxxxxxxxx0101

Balance: £0.00

**The remaining amount**  
£9,500.00

**In how much time do you want to achieve this Goal?**  
2 6

Years Months

**On goal maturity, you will receive your money in the account selected above.**  
 No, I would like to plan how I wish to receive my money after this Goal has matured.

**How would you like the account transfer?**  
To My Mapped Accounts

**On maturity, money should be transferred to which account?**  
xxxxxxxxxxxx0014

Balance: £487,950.43

**Serious about achieving this goal? Set standing instructions to increase your chances.**  
 Yes, I would like to set standing instructions.

**At what frequency would you contribute for this Goal?**  
Quarterly Monthly Weekly

**What will be the Monthly contribution amount?**  
£296.00

Amount should be between £500.00 & £10,000.00

**Which will be the contribution Start date?**  
30 Jun 2016

**Which will be the contribution End date?**  
30 Dec 2019

Standing Instructions End date cannot exceed Goal End Date

**Contribution Account Number**  
xxxxxxxxxxxx0047


Balance: \$841,495.18

+ Create
⊗ Cancel

[Back To Dashboard](#)

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## Field Description

Field Name	Description
<b>Goal Image</b>	The image of the goal. Click  to change the goal image.
<b>Category</b>	Name and image of the selected category.
<b>Name your Goal</b>	The name of the goal to be created.
<b>What is your Goal Amount?</b>	The target amount of the goal.
<b>Have you already saved something for it?</b>	The initial funding in the goal. The initial funding amount should be greater than the minimum amount defined for the product.
<b>Account number for initial contribution</b>	The account number from which funds will be debited for initial funding. Once an account is selected, the balance of that account is displayed below this field.
<b>The remaining amount</b>	The amount left to achieve after initial funding.
<b>In how much time do you want to achieve this Goal?</b>	The tenure of the goal.
<b>On goal maturity, you will receive your money in the account selected above.</b>	
By default, on maturity, the amount in the goal shall be transferred into the source account through internal transfer. The user can, however, choose to have the goal amount credited to a different account when it matures, by defining the requirements in the following section:	
<b>No, I would like to plan how I wish to receive my money after the Goal has matured?</b>	The user can select this check box, if he wishes to have the goal amount transferred to a different account than that defined in the above field as source account.
<b>How would you like the account transfer?</b>	The account transfer option for receiving the goal amount on completion of tenure. The options suggested are: <ul style="list-style-type: none"> <li>• To My Mapped Account</li> <li>• Internal Bank Account</li> <li>• Through Domestic Clearing Network</li> </ul>
The following field is displayed if you select <b>To My Mapped Account</b> option from the <b>How would you like the account transfer?</b> list.	

Field Name	Description
<b>On maturity, money should be transferred to which account?</b>	The account number to which the amount has to be transferred after completion of goal.
The following fields are displayed if you select <b>Through Domestic Clearing Network</b> option from the <b>How would you like the account transfer?</b> list.	
<b>What would be the network type?</b>	The applicable domestic clearing network.
<b>Please mention the beneficiary name</b>	The name of the beneficiary to whom funds are to be transferred.
<b>Please tell us the bank code</b>	The destination account's bank code.
<b>On maturity, money should be transferred to which account?</b>	The account number to which the amount has to be transferred after completion of goal.
The following field is displayed if you select <b>Internal bank Account</b> option from the <b>How would you like the account transfer?</b> list.	
<b>On maturity, money should be transferred to which account?</b>	The account number to which the amount has to be transferred after completion of goal.
<b>Serious about achieving this goal? Set standing instructions to increase your chances.</b>	
<b>Yes, I would like to set standing instructions</b>	The user can select this check box if he wishes to set standing instructions
<b>At what frequency would you contribute for this Goal?</b>	The frequency of the standing instructions. The options are <ul style="list-style-type: none"> <li>• Quarterly</li> <li>• Monthly</li> <li>• Weekly</li> </ul>
<b>What will be the Quarterly contribution amount?</b>	The amount to be contributed quarterly towards the goal account.  This field is displayed if you select Quarterly option from the At what frequency would you contribute for this Goal? list.
<b>What will be the Monthly contribution amount?</b>	The amount to be contributed monthly for goal account.  This field is displayed if you select Monthly option from the At what frequency would you contribute for this Goal? list.

Field Name	Description
<b>What will be the Weekly contribution amount?</b>	The amount to be contributed weekly for goal account. This field is displayed if you select Weekly option from the At what frequency would you contribute for this Goal? list.
<b>Which will be the contribution Start date?</b>	The start date from which the regular contributions will be executed.
<b>Which will be the contribution End date?</b>	The end date until which the regular contributions will be executed.
<b>Contribution Account Number</b>	The account number from which funds will be credited to the goal.

4. In the **Name your Goal** field, enter the name of your goal.
5. From the **Account number for initial contribution** list, select the appropriate account number.
6. From the **In how much time do you want to achieve this Goal?** list, select the appropriate years and months.  
On Goal maturity you will receive the money in the account as selected above.
7. Select **No, I like to plan how I wish to receive my money after the Goal has matured?**, if you wish to change the existing maturity instructions.
  - a. From the **How would you like the account transfer?** list, select the appropriate option, if you select **Through Domestic Clearing Network** option:
    - i. From the **What would be the network type?** list, select the appropriate network type.
    - ii. In the **On maturity, money should be transferred to which account?** field, enter the account number for fund transfer.
    - iii. In the **Please mention the beneficiary name** field, enter the name of the beneficiary to which funds are to be transferred.
    - iv. In the **Please tell us the bank code** field, enter the bank code or search it from look up. For more information go to [Search IFSC Code](#).
  - b. If you select **Internal Bank Account** option:
    - i. In the **On maturity, money should be transferred to which account?** field, enter the account number for fund transfer.
  - c. If you select **To My Mapped Accounts** option:
    - ii. From the **On maturity, money should be transferred to which account?** list, select the appropriate account number.
8. Select **Yes, I would like to set standing instructions**, if you wish to set standing instructions.
  - a. In the **At what frequency would you contribute for this Goal?** field, select the appropriate option.

- b. In the **What will be the Quarterly/ Monthly/ Weekly contribution amount** field, enter the appropriate contribution amount.
  - c. From the **Which will be the contribution Start date?** and **Which will be the contribution End date?** fields, select the appropriate dates.
  - d. From the **Contribution Account Number** list, select the appropriate account number.
9. Click **Create** to create the goal.  
OR  
Click **Cancel** to abort the goal creation process.  
OR  
Click the **Back to Dashboard** link to navigate to the dashboard.
  10. The success message of goal creation is displayed.  
Click **Go to Dashboard** to access the dashboard.

### Domestic Clearing Network - Search IFSC Code

The screenshot shows the ZigBank 'Create Goal' page. A modal titled 'Search IFSC Code' is open, allowing the user to search for a beneficiary bank account. The modal contains the following fields and values:

- IFSC Code:** HDFC0000017
- Bank Name:** HDFC Bank Ltd
- State:** (empty)
- City:** Chennai

A 'Search' button is located at the bottom of the modal. The background shows the 'Create Goal' form with fields for 'Name your Goal' (weew), 'What is your Goal Amount?' (£100,000.00), and 'Have you already saved something for it?' (£500.00).

### Field Description

Field Name	Description
<b>IFSC Code</b>	IFSC code of the beneficiary bank account.
<b>Bank Name</b>	Bank name corresponding to IFSC code.
<b>State</b>	State of the beneficiary bank
<b>City</b>	City of the beneficiary bank.

1. In the **IFSC Code** field, enter the IFSC code of the beneficiary bank.
2. In the **Bank Name** field, enter the beneficiary bank name.
3. In the **State/ City** field, enter the State /City of the beneficiary bank.
4. Click **Search**. The bank details appear.
5. Click the searched IFSC Code link, it gets populated in Please tell us the bank code field.

## 5.2 My Goals

The My Goals screen displays all the active goals that are created by the user. Each goal record consists of the goal image, goal name, amount, and progress bar.

Clicking the 'View details' available against each record, opens the **Goal Details** screen from which the customer can view, modify, contribute to a goal or even redeem a goal.

### **How to reach here:**

*Dashboard > Goals > More Options > Manage Goals > My Goals*

*OR*

*Dashboard > Toggle Menu > PFM > Goals > My Goals*



## My Goals

The screenshot displays the 'My Goals' section of the ZigBank interface. It features a list of 14 goals, each with a unique image, name, goal amount, and a progress bar indicating the percentage achieved. A sidebar on the right provides motivational text and links to 'Create Goal', 'Goal Calculator', and 'View Closed Goals'. The top navigation bar includes 'Dashboard', 'Trends', and 'Payments'.

Goal Image	Goal Name	Goal Amount	Progress	Action
	MTECH	£1,111.00	9.00% Achieved	<a href="#">View Details</a>
	Australia	£2,000.00	25.00% Achieved	<a href="#">View Details</a>
	Kolhapur	£1,000.00	10.00% Achieved	<a href="#">View Details</a>
	MBA	£1,001.00	9.99% Achieved	<a href="#">View Details</a>
	Dubai Shopping Festival	£20,200.00	9.90% Achieved	<a href="#">View Details</a>
	MBA1	£5,000.00	2.00% Achieved	<a href="#">View Details</a>
	Audi	£20,000.00	2.50% Achieved	<a href="#">View Details</a>
	Pikahh	£1,111.00	45.00% Achieved	<a href="#">View Details</a>
	NEFT HOME	£100,000.00	9.50% Achieved	<a href="#">View Details</a>
	House Blue	£1,111.00	45.00% Achieved	<a href="#">View Details</a>
	Dubbbai	£1,111.00	45.00% Achieved	<a href="#">View Details</a>
	NEFT HOME	£100,000.00	9.50% Achieved	<a href="#">View Details</a>
	Miami	£11,111.00	4.50% Achieved	<a href="#">View Details</a>
	House Blue	£1,111.00	45.00% Achieved	<a href="#">View Details</a>
	Dubbbai	£1,111.00	45.00% Achieved	<a href="#">View Details</a>

Back To Dashboard

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## Field Description

### Field Name    Description

**Goal Image**    The image set for the goal.

**Goal Name**    The name of the goal.

**Goal Amount**    The targeted amount.

**Progress Bar**    The current achievement in percentage with respect to the goal amount set.

1. Click the **View Details** link to view the goal details. The **Goal Details** screen appears.  
OR  
Click the **Back to Dashboard** link to navigate to the dashboard.

## 5.3 Goal Details

Retail users can manage goals through this option. The **Goal Details** screen displays the details such as the current amount in the goal, maturity date of the goal and the progress bar displaying the current achievement in percentage with respect to the goal amount set.

The user can also perform the following tasks from this page:

- a. **View/ Edit:** By default this option is selected on landing the goal details screen. This option allows the user to view and edit the created goal.
- b. **Contribute:** This option enables the user to add funds to a goal. Clicking on this link will open the fund goal screen from which the user can fund his goal.
- c. **Withdraw:** This option enables the user to partially redeem or fully withdraw and close a goal.
- d. **View Transactions:** This option enables the user to view all the goal related transactions.

### How to reach here:

*Dashboard > Goals > More Options > Manage Goals > My Goals > View Details > Goal Details*  
OR

*Dashboard > Toggle Menu > PFM > Goals > My Goals > View Details > Goal Details*

### 5.3.1 View/ Edit Goals

Using this option, the user can view and modify the goal details at any time during the tenure of the active goal.

## Goal Details - View

**Australia**

Current Value: £500.00    Maturity Date: 01 Jan 2015    25.00% Achieved

[Edit](#)   [Contribute](#)   [Withdraw](#)   [Transactions](#)

① You can edit the goal and standing instructions.

Name your goal  
Australia

What is your Goal Amount?  
£2,000.00

**Maturity Instructions**

How would you like the account transfer?  
To my mapped accounts

Account Number  
xxxxxxxxxxxx0025  
Balance : £389,137.20

[Edit](#)   [Cancel](#)

[Back To Dashboard](#)

People having set standing instructions for regular payments have higher probability to achieve their goals on time  
If all the amount of the goal is withdrawn, the goal is closed.  
You can increase the goal amount, and contribute on adhoc basis too.

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## Field Description

Field Name	Description
<b>Goal Name</b>	The name of the selected goal is displayed at the top of the screen.
<b>Goal Image</b>	The image of the goal.
<b>Current Value</b>	The current amount in the goal account.
<b>Maturity Date</b>	The date on which the goal will be completed.
<b>Achieved</b>	The progress bar displaying the percentage of goal achieved.
<b>Name your Goal</b>	The name of the goal.
<b>What is your Goal Amount?</b>	The target amount of the goal.
<b>Maturity Instructions</b>	The maturity instructions as defined at the time of goal created and are displayed in this section.

Field Name	Description
<b>How would you like the account transfer?</b>	<p>The account transfer option for receiving the goal amount on completion of tenure.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• To My Mapped Account</li> <li>• Internal Bank Account</li> <li>• Through Domestic Clearing Network</li> </ul>

**To edit the goal detail:**

1. Click **Edit** .The **Goal Details** screen is displayed in editable mode.  
OR  
Click **Cancel** to cancel the transaction.  
OR  
Click the **Back to Dashboard** link to navigate to the dashboard.


You can also perform following account related transactions:

- To contribute to the goal, click **Contribute**.
- To redeem the goal, click **Withdraw**.
- To view the goal transactions, click **Transaction**.

## Goal Details – Edit

**ZigBank** Dashboard Trends Payments 🔍 📧 13 🔌 Logout

**Australia**

 Current Value: £500.00 Maturity Date: 01 Jan 2015 25.00% Achieved

[Edit](#) [Contribute](#) [Withdraw](#) [Transactions](#)

📘 You can edit the goal and standing instructions.

Name your goal  
Australia

What is your Goal Amount?  
£2,000.00

How would you like the account transfer?  
To my mapped accounts

Account Number  
xxxxxxxxxxxx0014  
Balance: £487,950.43

At what frequency would you contribute for this Goal?  
Weekly Monthly Quarterly

How much would you like to contribute to this Goal?  
£500.00

What will be the contribution Start Date?  
30 Jun 2017

What will be the contribution End Date?  
30 Jun 2019

Account Number  
xxxxxxxxxxxx0101  
Balance: £487,950.43


[Start Transfer](#)

[Save](#) [Cancel](#)

[Back To Dashboard](#)


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## Field Description

Field Name	Description
<b>Goal Name</b>	The name of the selected goal is displayed at the top of the screen.
<b>Goal Image</b>	The image of the goal. Click  to change the goal image.
<b>Current Value</b>	The current amount in the goal account.
<b>Maturity Date</b>	The date on which the goal will be completed.
<b>Achieved</b>	The progress bar displaying the percentage of goal achieved.

Field Name	Description
<b>Edit</b>	
<b>Name your Goal</b>	The name of the goal to be edited.
<b>What is your Goal Amount?</b>	The target amount of the goal.
<b>How would you like the account transfer?</b>	<p>The account transfer option for receiving the goal amount on completion of tenure.</p> <p>The options can be:</p> <ul style="list-style-type: none"> <li>• To My Mapped Accounts</li> <li>• Internal Bank Account</li> <li>• Through Domestic Clearing Network</li> </ul>
	<p>The following field is displayed if you select <b>To My Mapped Account</b> option from the <b>How would you like the account transfer?</b> list.</p>
<b>On maturity, money should be transferred to which account?</b>	The account number to which the amount is to be transferred after completion of goal.
	<p>Below fields are displayed if you select <b>Through Domestic Clearing Network</b> option from the <b>How would you like the account transfer?</b> list.</p>
<b>What would be the network type?</b>	The applicable domestic clearing networks.
<b>Please mention the Beneficiary Name</b>	The name of the beneficiary to whom funds are to be transferred.
<b>Please tell us the Bank Code</b>	The destination account's bank code.
	<p>The following fields are displayed if you select <b>Internal Bank Account</b> option from the <b>How would you like the account transfer?</b> list.</p>
<b>On maturity, money should be transferred to which account?</b>	The account number to which the amount has to be transferred after completion of goal.
<b>At what frequency would you contribute for this Goal?</b>	<p>The frequency of the regular contributions by setting up Standing Instructions.</p> <p>The options are</p> <ul style="list-style-type: none"> <li>• Quarterly</li> <li>• Monthly</li> <li>• Weekly</li> </ul>
<b>How much would you like to contribute to this Goal?</b>	The amount to be contributed towards the goal.

Field Name	Description
<b>Which will be the contribution Start date?</b>	The start date from which the regular contributions will be executed.
<b>Which will be the contribution End date?</b>	The end date until which the regular contributions will be executed.
<b>Account Number</b>	The account number from which funds will be credited to the goal.
<b>Balance</b>	The balance amount in the account from which funds will be credited to the goal.

2. Edit the required goal details.
3. Click  near goal image to change it. You can then browse to choose an image of your own and save it.
4. Click **Save** to save the field based changes.  
OR  
Click **Start Transfer** to start contributing to your goal.  
OR  
Click **Cancel** to cancel the transaction.  
OR  
Click the **Back to Dashboard** link to navigate to the dashboard.
5. The success message is displayed on the **Goal Details** screen and disappears after a few seconds.  
Click the **Back to Dashboard** link to navigate to the dashboard.

### 5.3.2 Goal Details – Contribute

The user can fund a goal using this option. Contribution to the goal can be made by transferring funds from an internal account. The user can contribute to a goal any number of times during the tenure of the goal.

#### Goal Details - Contribute Goal

The screenshot displays the ZigBank interface for contributing to a goal. At the top, the navigation bar includes 'Dashboard', 'Trends', and 'Payments'. The goal details for 'Australia' show a current value of £500.00 and a maturity date of 01 Jan 2015, with a 25.00% achievement progress bar. The 'Contribute' tab is selected, showing a form with a contribution amount of £1,000.00 and a funding account number of xxxxxxxx0014. A 'Contribute' button and a 'Cancel' button are present. A tip box on the right states: 'People having set standing instructions for regular payments have higher probability to achieve their goals on time. If all the amount of the goal is withdrawn, the goal is closed. You can increase the goal amount, and contribute on adhoc basis too.'

#### Field Description

Field Name	Description
<b>You can contribute to your Goal as and when you plan to. This will help you achieve this goal faster.</b>	
<b>How much would you like to contribute to this Goal?</b>	The amount to be contributed towards the goal.
<b>Funding Account Number</b>	The account number from which funds will be debited for the goal.



### To fund or contribute to your goal:

1. In the **How much would you like to contribute to this Goal?** field, enter the amount to be contributed.
2. From the **Funding Account Number** list, select the appropriate account number.
3. Click **Contribute** to fund the goal.  
OR  
Click **Cancel** to cancel the transaction.  
OR  
Click the **Back to Dashboard** link to navigate to the dashboard.
4. The screen prompting you to confirm the contribution amount is displayed; click **Yes, Proceed** to confirm the contribution.  
OR  
Click **No, do not proceed** if you do not want to contribute to the goal.
5. The success message is displayed on the **Goal Contribute** screen with contribution amount and the current goal value.  
Click the **Back to Dashboard** link to navigate to the dashboard.

### 5.3.3 Goal Details – Withdraw

Using this option, the user can withdraw or redeem from the goal account partially or fully. If the user performs a partial redemption, the goal balance gets reduced to the extent of the amount withdrawn'. On full redemption, the goal account gets closed.

#### Goal Details – Withdraw

**ZigBank** Dashboard Trends Payments 13 Logout

Australia

Current Value: £1,500.00 Maturity Date: 01 Jan 2015 75.00% Achieved

Edit Contribute **Withdraw** Transactions

① You can withdraw amount from your Goal Account as and when you plan to. Please provide us with the redemption details.

My Current Goal Value: £1,500.00

What would be the nature of your withdrawal?  
 Partial  Full

How much would you like to withdraw from the Goal Account?  
 £500.00

Redemption amount should be between £500.00 & £10,000,000.00

How would you like the account transfer?  
 To my mapped accounts

Account Number: xxxxxxxxxxxx0025  
 Balance: £389,137.20

**Withdraw** **Cancel**

[Back To Dashboard](#)

People having set standing instructions for regular payments have higher probability to achieve their goals on time. If all the amount of the goal is withdrawn, the goal is closed. You can increase the goal amount, and contribute on adhoc basis too.

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## Field Description

### Field Name

### Description

Following message is displayed on this page:

**You can withdraw amount from your Goal Account as and when you plan to. Please provide us with the redemption details.**

**My Current Goal Value** The current balance in the goal (including the earned interest).

**What would be the nature of your withdrawal?** The type of redemption.

The options are:

- Partial
- Full

**How much would you like to withdraw from the Goal Account?** The amount to be redeemed from the saved value.

**How would you like the account transfer?**

The account transfer option for withdrawing the goal amount which was chosen while setting up the Goal or edited later. This cannot be modified while redemption.

The options can be:

- To My Mapped Accounts
- Internal Bank Account
- Through Domestic Clearing Network

Additional fields in which the user can specify account details will be displayed in the same manner as that of the Create Goal and Edit Goal screens, once a selection is made.

### To redeem/withdraw your goal:

1. In the **What would be the nature of your withdrawal?** field, select the appropriate option:
  - a. If you select **Partial** option,
 

In the **How much would you like to withdraw from the Goal Account?** field, enter the amount value.
  - b. Select **Full** option, if you want to withdraw all the amount and close the goal.
2. Click **Withdraw** to redeem the goal amount.  
OR  
Click **Cancel** to cancel the transaction.  
OR  
Click the **Back to Dashboard** link to navigate to the dashboard.
3. The screen prompting you to confirm the amount withdrawal is displayed; click **Yes, Proceed** to confirm the withdrawal.

OR

Click **No, do not proceed** if you do not want to withdraw funds from your goal.

- The success message of withdrawal amount is displayed on the **Goal Withdraw** screen. Click the **Back to Dashboard** link to navigate to the dashboard.

### 5.3.4 Goal Details – Transactions

Using this option, the user can view all the transactions that have taken place with regards to a goal. The user shall be able to view the transactions that have been performed on an active or open goal.

The goal transaction page displays the date of transaction, description of transaction, type of transactions (i.e. Debit or Credit), and reference number.

#### Transactions

**ZigBank** Dashboard Trends Payments 🔍 📧 13 🔌 Logout

**MBA1**

Current Value: £600.00    Maturity Date: 02 Mar 2015    12.00% Achieved

Edit    Contribute    Withdraw    **Transactions**

📌 You can view all the goal related financial transactions here.

Date	Description	Type	Amount	Reference Number
01 Jan 2014	NEW DEPOSIT	Credit	£500.00	AT3DTOP140010GZ7
01 Jan 2014	NEW DEPOSIT	Credit	£100.00	AT3DEBK140010A1C

Page 1 of 1 (1-2 of 2 items)    ⏪ < 1 > ⏩

[Back To Dashboard](#)

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#### Field Description

Field Name	Description
------------	-------------

**You can view all the goal related financial transactions here.**

<b>Date</b>	The date on which the transaction has been done.
-------------	--

<b>Description</b>	Details of the transaction such as remarks entered by user. Example: The account number from which funds have credited to the goal etc.
--------------------	--

<b>Field Name</b>	<b>Description</b>
<b>Type</b>	Type of transaction that is credit or debit.
<b>Amount</b>	The amount credited or withdrawn, with currency, into the goal account.
<b>Reference Number</b>	The system generated reference number of each goal transaction will be displayed against each transaction record.

1. Click the [\*\*Back to Dashboard\*\*](#) link to navigate to the dashboard.

## 5.4 Goal Calculator

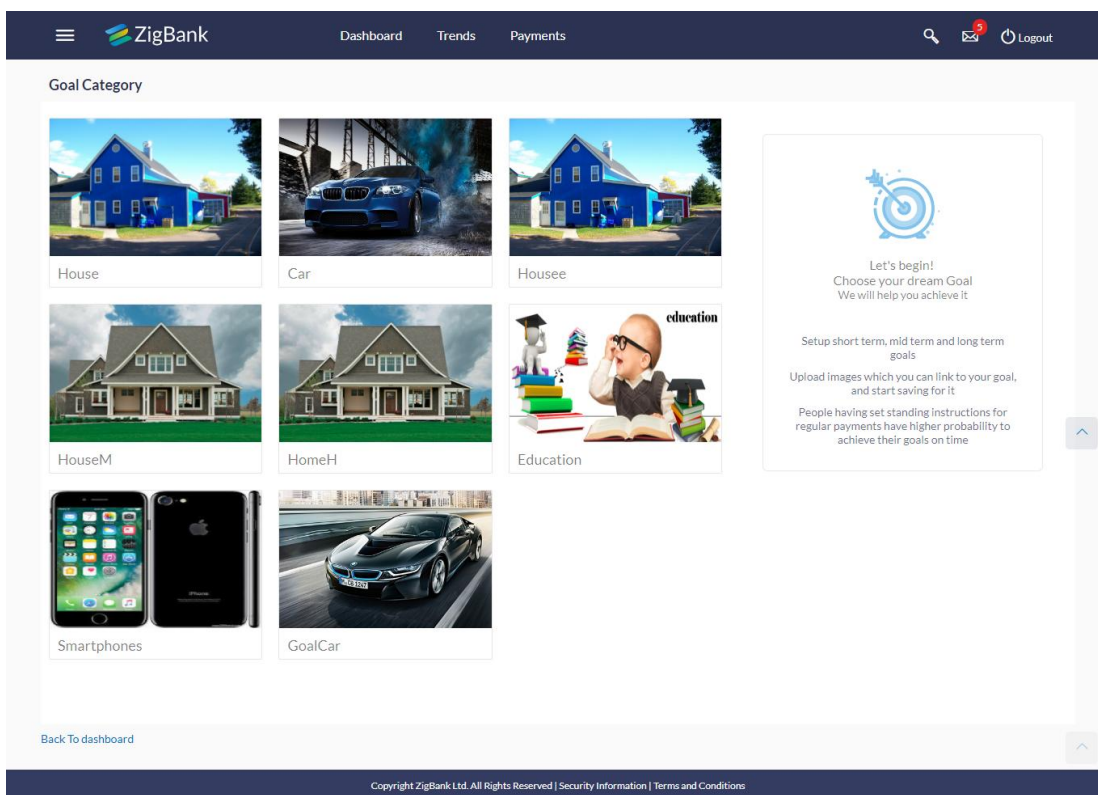
The goal calculator option enables the user to identify the amount of savings that has to be done to achieve a certain goal. This feature, hence, enables the user to figure out the feasibility of creating a goal.

The user needs to enter the goal details along with his targeted amount. The outcome will be based on values entered by user.

### How to reach here:

*Dashboard > Toggle Menu > PFM > Goal > My Goals > Goal Calculator*

### Goal Category



### Field Description

Field Name	Description
------------	-------------

#### Let's begin! Choose your dream Goal

and we will help to achieve it

<b>Goal Category Card</b>	Category card allowing the user to create a goal from the available list. E.g. Shopping, Education, Vacation etc.
---------------------------	---

## To create a goal

1. Click the particular goal category card. The **Goal Calculator – Set Goal Amount** screen appears.  
OR  
Click **Back to Dashboard** to navigate to the dashboard.

## Set Goal Amount

The screenshot shows the 'Set Goal Amount' interface in the ZigBank app. At the top, there's a navigation bar with 'ZigBank' logo, 'Dashboard', 'Trends', and 'Payments' tabs, and a search, notification, and 'Logout' icon. The main content area is titled 'Set Goal Amount'. It features a text input field labeled 'Enter Goal Amount' containing '£200,000.00'. Below the input, a note states 'Amount should be between £500.00 & £10,000,000.00'. There are two buttons: a green '→ Proceed' button and a grey '⊗ Cancel' button. To the right, a motivational graphic with a target icon contains the text: 'Great Going! To achieve this Goal you need to set a Goal Amount! Setup short term, mid term and long term goals Upload images which you can link to your goal, and start saving for it People having set standing instructions for regular payments have higher probability to achieve their goals on time'. At the bottom left, there is a 'Back To dashboard' link. The footer contains the copyright notice: 'Copyright ZigBank Ltd. All Rights Reserved | Security Information | Terms and Conditions'.

## Field Description

### Field Name

### Description

### Set Goal Amount

### Enter Goal Amount

The target amount to be saved for goal.

2. In the **Enter Goal Amount** field, enter the target amount.
3. Click **Proceed**. The **Goal Calculator** screen appears.  
OR  
Click **Cancel** to cancel the transaction.  
OR  
Click **Back to Dashboard** to navigate to the dashboard.

## Goal Calculator

**Goal Calculator**

Your Goal Amount  
£200,000.00

Amount should be between £500.00 & £10,000,000.00

Have you already saved something for it?  
£500.00

Amount should be between £500.00 & £199,999.00

The Remaining Amount  
£199,500.00

In how much time do you want to achieve this Goal?  
2 Years 6 Months

How frequently do you plan to set aside money for this Goal?  
Quarterly Monthly Weekly

Your Monthly Contribution  
£6,255.00

How are we helping you achieve it?  
You Pay 94% We Pay 6% (Great! You save 6%)

All calculations are of approximate values

→ Set your goal now! Cancel

Back To Dashboard

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### Field Description

#### Field Name

#### Description

Field Name	Description
<b>Your Goal Amount</b>	The targeted amount of your goal.
<b>Have you already saved something for it?</b>	The amount user has saved already for the goal or willing to add some amount towards achievement to begin with.
<b>The Remaining Amount</b>	The amount left after deduction of saved amount.
<b>In how much time do you want to achieve this Goal?</b> <b>Years, Months</b>	This is the tenure of user's goal, i.e. when it has to be achieved.
<b>How frequently do you plan to set aside money for this Goal?</b>	The frequency of the regular contributions. The options are <ul style="list-style-type: none"> <li>• Quarterly</li> <li>• Monthly</li> <li>• Weekly</li> </ul>

4. In the **Have you already saved something for it?** field; enter the amount which you have already saved for the goal.
5. From the **In how much time do you want to achieve this Goal?** list, select the appropriate years and months i.e. time frame in which user plans to achieve his goal.

In the **How frequently do you plan to set aside money for this Goal?** field, select the appropriate option.

The screen section displaying **Your Monthly Contribution** based on the data entered and graph displaying your contribution and bank's contribution appears.

The screen displays a bar chart showing **How are we helping you achieve it?** This displays the amount paid by user and the interest component provided by Bank and hence the total savings percentage.

6. Click **Set your goal Now!** to create the goal.  
OR  
Click **Cancel** to abort the goal creation process.  
OR  
Click **Back to Dashboard** to navigate to the dashboard.



## 5.5 Closed Goals

Using this option, a retail user can view all his closed goals. The goal gets closed either on maturity or if the user has withdrawn all the balance from the goal account.

### How to reach here:

*Dashboard > Goals > More Options > Manage Goals > My Goals > Closed Goals*  
OR

*Dashboard > Toggle Menu > PFM > Goals > My Goals > Closed Goals*

### Closed Goals

The screenshot displays the 'Closed Goals' section of the ZigBank interface. At the top, there is a navigation bar with the ZigBank logo and menu options: Dashboard, Trends, and Payments. On the right, there are search, notification (13), and Logout icons. The main content area is titled 'Closed Goals' and contains a table with two rows of goal information:

Goal Image	Goal Name	Final Amount	Closing Date	Action
	MTECH	Final Amount: £1,111.00	Closing Date: 01 Jan 2014	<a href="#">View Details</a>
	NEFT	Final Amount: £500.00	Closing Date: 01 Jan 2014	<a href="#">View Details</a>

Below the table, there is a 'Back To Dashboard' link. To the right of the table, there is a motivational graphic with a target icon and the text: 'You can Create, View and Modify Your Goals. A goal without a plan is only a wish. Keep your goals within your sight, track them and do not stop till you achieve them.' Below this text are three links: 'Create Goal', 'Goal Calculator', and 'View Closed Goals'. At the bottom of the page, there is a copyright notice: 'Copyright ZigBank Ltd. All Rights Reserved | Security Information | Terms and Conditions'.

### Field Description

Field Name	Description
Goal Image	The image of the closed goals.
Goal Name	The name of the goals that are closed.
Final Amount	The maturity amount of your goal.
Closing Date	The date on which the goal was closed.

### To view the closed goal details:

1. Select a goal that you want to view and click **View Details**.  
The **Closed Goal Details** screen is displayed.  
OR  
Click **Back to Dashboard** to navigate to the dashboard.

## Closed Goal Details

**NEFT**

Final Amount: £500.00 | Closing Date: 01 Jan 2014 | 15.00% Achieved

Details of the goal which is in closed status.

Name your goal  
NEFT

What is your Goal Amount?  
£3,333.00

**Maturity Instructions**

How would you like the account transfer?  
Through domestic clearing network

What would be the network type?  
NEFT

On maturity, money should be transferred to which account?  
123456

Please mention the Beneficiary Name  
Vinoogg

Please tell us the Bank code  
HDFC0000017

[Back To Dashboard](#)

People having set standing instructions for regular payments have higher probability to achieve their goals on time  
If all the amount of the goal is withdrawn, the goal is closed.  
You can increase the goal amount, and contribute on adhoc basis too.

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## Field Description

Field Name	Description
<b>Goal Name</b>	The name of the closed goal.
<b>Goal Image</b>	The image of the closed goals.
<b>Final Amount</b>	The maturity amount of your goal.
<b>Closing Date</b>	The date on which your goal got closed.
<b>Progress bar</b>	The progress bar displaying the percent of goal achieved at the time it got closed.
<b>Name your Goal</b>	The name of the closed goal.
<b>What is your Goal Amount?</b>	The target amount of your goal which you have set at the time of goal creation.
<b>Maturity Instructions</b>	The maturity instructions as defined by the user are displayed in this section.

2. Click **Back to Dashboard** to navigate to the dashboard.

## **FAQs**

**1. How Do I set a budget for a onetime expense?**

You can budget a onetime expense by selecting the option 'This Month' from the periodicity field while creating the budget.

**2. How can I identify how much I have spent against a set budget?**

The bar graph displays the amount consumed against a budget as a percentage value. The amount spend can also be viewed in terms of actual amount value by hovering over the bar graph.

**3. Can I edit my Goal amount?**

Yes, you can adjust your goal amount as per your requirements; however the amount should be within the range of the product under which you have created your goal.

**4. Can I change the maturity instructions of my goal after it has been created?**

Yes, you can change these maturity instructions by selecting the option to edit a goal from the Goal Details page.

**5. Can I stop the standing instructions set for a goal?**

Yes, you can stop, alter and restart the standing instructions defined on a goal.

**6. How much can a user withdraw from a goal account?**

The user can withdraw a partial amount or the entire amount of the goal. Please note that if you withdraw the entire amount of the goal, the goal account gets closed. From there on the Goal can be viewed in the closed account section.

**7. What happens to the interest accrued in my Goal account if I withdraw some amount?**

The interest of the amount withdrawn for that period along with the penalty, if any, will be credited to the Goal account if it is active, in case of full withdrawal, the interest would be credited to the maturity account defined at the time of goal creation.

**8. Can a goal be funded from an account of a different currency than that of the goal account?**

Yes, Amount with interest accumulated in the goal account is displayed on the Goal Details page. Separate interest component is not shown.

**9. Are the interest components added to my Goal account also visible in the Goal Details page?**

Yes, any interest accumulated in the goal account is displayed on the Goal Details page.

**10. Can I view the transactions performed on my goal that is currently closed?**

No, you cannot view the transactions performed on a goal that has been closed.

**11. Is there a minimum amount I must contribute initially at the time of goal creation?**

Yes, the bank defines a minimum contribution amount for each goal product. At the time of goal creation, you are required to credit the goal account with an amount that is not lower than this minimum amount defined.

**12. Are there any validations on the standard instructions to be defined at the time of Goal Creation?**

Yes, the validations to be adhered to while defining standing instructions are as follows:

- The standing instruction must be set from a savings account you hold with the bank.
- The end date of the instruction should not be later than the date on which the goal ends.

**13. What do the values in the fields 'You Pay' and 'We Pay' displayed in the Goal Calculator page signify?**

The value displayed in the 'You Pay' field is the amount that you contribute towards your goal, while value displayed in the 'We Pay' component is interest accrued by the bank towards fulfillment of your goal.

**14. Can I calculate the time I will require to achieve a Goal if I contribute a certain amount every month?**

No, the goal calculator helps you to identify the amount you need to contribute at a defined frequency and time period. The Goal Calculator does not enable calculation of amount of time required to achieve a goal.